

# TSD-2020

## 20" HD Touch Screen Display

- > High-Definition 20" widescreen touch display
- > Full HD 1920 x 1080 display resolution
- > Quick-response, multi-touch capacitive touch screen
- > Smooth, accurate on-screen writing using the included annotation pen
- > High contrast and accurate color reproduction
- > Ultra fast 5 ms speed response
- > Ultra wide 178 degree viewing angles
- > Fully HDCP compliant
- > Built-in speakers
- > Thin, lightweight design
- > VESA 100x100 mountable
- > Designed for use with a DGE-100 or DM-DGE-200-C Digital Graphics Engine<sup>[1]</sup>
- > Optional wall mount kit and back box available<sup>[1]</sup>

The TSD-2020 merges Crestron® touch screen control and high-definition video into one slim, lightweight touch screen display. Its 20" Full HD 1080p screen offers a spacious user interface for controlling AV, lighting, climate, and other technologies while simultaneously delivering excellent video performance as an HDTV or computer display. Its high-sensitivity capacitive surface affords exceptional touch response, whether using fingertip gestures or the included annotation pen.

The TSD-2020 is designed for use with a Digital Graphics Engine (DGE-100 or DM-DGE-200-C<sup>[1]</sup>), providing an elegant and powerful touch screen control solution featuring advanced Smart Graphics™, HD video, web browsing, audio feedback, and annotation. Together with the DGE, the TSD-2020 easily replaces separate touch screens, TV displays, and computer monitors to address a broad range of residential and commercial applications. Its large screen makes it ideal as a home controller and television display in a kitchen or bedroom, as a presentation control panel for a university lecture hall, or as a video control surface for a corporate or government command center. For all kinds of uses, the TSD-2020 provides a perfect fit.

### VESA Mounting

Its thin profile and VESA mount compatibility allow the TSD-2020 to be installed virtually anywhere using an off-the-shelf wall mounting bracket, desk stand, or articulating arm. In addition, the TSD-2020 ships with an easel-type stand for tabletop use, and includes a flip-out flap and tabs on its rear panel to allow for use as a low-angled or lay-flat tablet.

### Wall Mounting

Using the optional Wall Mount Kit and Back Box (model [TSD-2020-WMK-BB](#)<sup>[1]</sup>) allows the TSD-2020 to be mounted cleanly on the wall with no visible plugs or wires.



### Digital Graphics Engine

To enable the TSD-2020 for use as a touch screen controller, a Digital Graphics Engine (DGE) is required. Two DGE models are offered for use with the TSD-2020, the DGE-100 and DM-DGE-200-C. The TSD-2020 connects to the DGE via HDMI® and USB. Consult the spec sheet for each DGE model for additional information.<sup>[1]</sup>

### Annotation Pen

The TSD-2020 enables smooth, accurate on-screen writing and drawing using the included annotation pen. Palm cancellation technology affords a natural feel while writing on the touch screen surface.

## SPECIFICATIONS

### Touch Screen Display

**Display Type:** TFT active matrix color LCD  
**Size:** 19.5 inch (495 mm) diagonal  
**Aspect Ratio:** 16:9 Full HD  
**Resolution:** 1920 x 1080 pixels  
**Brightness:** 250 nits (cd/m<sup>2</sup>)  
**Contrast:** 3000:1  
**Response Time:** 5 ms G-to-G  
**Color Depth:** 24-bit, 16.7M colors  
**Illumination:** Edgelit LED  
**Viewing Angle:** ±89° horizontal, ±89° vertical  
**Touch Screen:** Capacitive

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## Annotation Pen

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Wireless touch pen, 2 mm wide tip, palm cancellation technology

## Buttons & Indicators

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**Power/Menu:** (1) Pushbutton, press to turn power on, press (while power is on) to access the onscreen menu, press for  $\geq 2$  seconds to turn power off  
**Power/Signal:** (1) Bi-color LED, green indicates power is on and an input signal is present, orange indicates power is on and no input signal is present

*Note: If power is lost while the TSD-2020 is powered on, it will automatically return to the powered on state when power is restored.*

## Communications

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**USB:** USB 1.1 Human Interface Device (USB HID)

## Video

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**Input Signal Types:** HDMI, DisplayPort  
**Input Resolutions:** 640x480@60Hz, 800x600@60Hz, 720x480@60Hz, 720x576@50Hz, 1024x768@60Hz, 1280x720@50Hz, 1280x720@60Hz, 1920x1080@50Hz, 1920x1080@60Hz

*Refer to DGE-100 or DM-DGE-200-C specifications for additional information.*

## Audio

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**Input Signal Types:** HDMI, DisplayPort  
**Hardware Features:** Built-in rear-facing amplified speakers  
**Amplification:** 1 Watt x 2 channels

*Refer to DGE-100 or DM-DGE-200-C specifications for additional information.*

## Connectors

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**Headphone:** (1) 3.5 mm TRS mini phone jack;  
Unbalanced stereo line-level or headphone audio output

**HDMI:** (1) 19-pin Type A HDMI female;  
HDMI digital video/audio input;  
(DVI compatible<sup>[2]</sup>)

**DisplayPort:** (1) 20-pin DisplayPort female;  
DisplayPort digital video/audio input<sup>[3]</sup>

**Micro-USB:** (1) micro-USB type B, female; USB 1.1 device port, 6 ft (1.8 m) micro-USB type B male to USB type A male cable included

**DC-IN 19V:** (1) DC power connector;  
19 Volt DC power input, power pack included

## Power Requirements

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**Power Pack:** 19 Volts DC;  
100-240 Volt AC, 50/60Hz power pack included

## Environmental

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**Temperature:** 32° to 95° F (0° to 35° C)  
**Humidity:** 20% to 80% RH (non-condensing)  
**Heat Dissipation:** 89 BTU/hr

## Enclosure

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Plastic case, VESA 100x100 mm mountable (M4 screw size), 75° angled easel-type tabletop stand included, flip-out flap and tabs for 10° angled or lay-flat use, optional wall mount kit and back box available separately

## Dimensions

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**Height:** 10.82 in (275 mm)  
**Width:** 18.26 in (464 mm)  
**Depth:** 1.07 in (27 mm)

## Weight

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5.1 lb (2.3 kg);  
6.4 lb (2.9 kg) with tabletop stand

## MODELS & ACCESSORIES

### Available Models

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**TSD-2020-B:** 20" HD Touch Screen Display, Black

### Available Accessories

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**TSD-2020-WMK-BB:** Wall Mount Kit and Back Box for TSD-2020  
**TSD-2020-PMK:** Pre-Construction Mounting Kit for TSD-2020-WMK-BB  
**DGE-100:** Digital Graphics Engine 100  
**DM-DGE-200-C:** Digital Graphics Engine 200 w/PinPoint™ UX & 4K DM 8G+® Input  
**CBL Series:** Crestron® Certified Interface Cables

Notes:

1. Item(s) sold separately.
2. The HDMI input requires an appropriate adapter or interface cable to accommodate a DVI signal. [CBL-HD-DVI](#) interface cables are available separately.
3. The DisplayPort input only supports native DisplayPort signals. To connect an HDMI source to this input, an active HDMI-to-DisplayPort converter must be used. The DisplayPort input automatically overrides the HDMI input when a DisplayPort signal is connected.

This product may be purchased from an authorized Crestron dealer. To find a dealer, please contact the Crestron sales representative for your area. A list of sales representatives is available online at [www.crestron.com/salesreps](http://www.crestron.com/salesreps) or by calling 800-237-2041.

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Certain Crestron products contain open source software. For specific information, please visit [www.crestron.com/opensource](http://www.crestron.com/opensource).

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